

June/July 2016

# From the President

ssour

TUCK REGVELETS

# **By Jason Tourville**

## Life is hard.

I thought I understood this until my third son was born. Jamison was 10 pounds, 11 ounces at birth and looked ready to join the Nixa High School sumo wrestling squad. I had no clue anything was wrong. 24 hours later he was in a jet headed to St Louis Children's Hospital. During the next two weeks in the NICU he was diagnosed with tetralogy of fallot, pulmonary atresia and a ventral septal defect. Basically his heart was plumbed incorrectly, he had no artery running from his heart to his lungs and had a hole in his heart. His plumbing ran in such a way that made it possible for him to live short term, but our cardiologist said he would require at least two open chest surgeries to repair the defects.

## God helps people.

My wife and I stayed at the hospital 24/7 for those first 2 weeks. One night, Jamison was very restless as I was sitting next to his bed. He was very strong for a newborn and had pulled out his breathing tube twice that evening. His nurse was considering sedating him to keep this from happening again. I was stressed out and took a walk downstairs to the chapel in the hospital. It was around 2 am and I was alone there. I asked God for help for my boy. I pulled out my pocket bible and opened it up. I read Psalm 4:8. "In peace I will lie down and sleep, for you alone, Lord, make me dwell in safety." I didn't read the bible much and had never read that verse before. The only thing I had to write on was a napkin. I wrote the verse out on it, went upstairs to the NICU and taped the napkin to the side of Jamison's bed. He slept the rest of that night and did not fight his breathing tube during the rest of our stay there.

Jamison is doing well today. His surgeon was able to repair his birth defect in one surgery instead of two at six months old. He will turn 18 soon, is 6'0" tall and built like a linebacker. He plays tuba, is on the school tennis team and is an amazing young man. God has helped him.

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#### **Missouri Auto & Truck Recyclers News**

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# **MATR 2016 Legislative Session Report**

# **By Randy Scherr**

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Auto:&:Truck Recyclers

As the 2016 Legislative session ended on May 13 the auto salvage industry looks back on one of our more successful sessions.

After beating back the insurance industry's over the last few years to open up the salvage pools to the public, no legislation was filed this year to do that.

A significant amount of time was spent on HB 2758 relating to the records salvage dealers and salvage pools would be required to keep and report on the sales of salvage vehicles. The bill was designed to assure that accurate records were transmitted to NMVITAS. The bill contained provisions similar to those passed last session that clarified the law on salvage vehicle titles not being changed in other states. The bill was filed late in the session and was given a hearing but it was not taken up on the House Floor. There were a few minor concerns expressed by witnesses at the hearing relating to reports private citizens would be required to submit as well as what information would be required to be obtained by a salvage dealer when selling vehicle to a private citizen. It is expected that the interested parties will meet over the summer and discuss possible changes so that a revised bill may be filed next session.

MATR also tracked several bills relating to towing companies contracting with political subdivisions. None of these bills passed.

Missouri NEWS Auto & Iruck Recyclers NEWS Reserved Ad Space Call 877-525-4589 to reserve yours! A bill exempting the sale of vehicles older than 10 years from sales tax was once again filed for the 5th year. That bill failed to gain any traction because of the fiscal impact on state revenues.

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Currently, scrap metal operators are exempt from the requirement to obtain an original certificate of title, salvage title, or junking certificate if a vehicle or its parts are more than 10 years old after certifying that there is no lien on the motor vehicle or more than 20 years old without the lien check requirement. Legislation was filed to repeal this law but it failed.

The General Assembly will be back in Jefferson City in September for a "Veto Session" when they will consider any bills vetoed by the Governor.

2016 will be a very important election year in Missouri with 5 of the 6 statewide offices up for election. In addition one half of the senate (17 seats), and all 163 house seats will be up for election this fall.

From the President... continued from cover

If you are up against it today, ask God for help. He cares about you. Our business is recycling things that are seen as a total loss. So is God's. He does it with people. He is the original recycler.

ASSOCIATION NEWS

# Johannes Auto Sales Wins BBB TORCH Award

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Cape Girardeau, Mo., April 12, 2016 – Johannes Auto Sales of Jackson, Mo. is among three businesses and a charity that will receive TORCH Awards from Better Business Bureau (BBB) Serving Eastern Missouri and Southern Illinois at a reception on Thursday, April 28, at Ray's Plaza Banquet Center in Cape Girardeau.

James Johannes started rebuilding cars and selling them at age 14. His auto salvage business grew out of that. It has been in the same location on East Jackson Boulevard for 53 years.

"We're not a junkyard," said Donna Schuette, Johannes' daughter and co-owner of the business. The company sells and dismantles wrecked cars and sells used parts throughout Southeast Missouri, Southern Illinois, western Kentucky and northern Arkansas. Its inventory is computerized, and customers have access to parts nationwide.

Businesses and charities who apply for the TORCH Awards are evaluated for their commitment to customer service through exceptional standards for ethical business practices. A committee of previous winners chooses the award winners.

The TORCH Awards event begins with networking at 5:30 p.m. at Ray's Plaza Banquet Center, 3257 William St., Cape Girardeau. The award presentation begins at 6 p.m.

## **MATR Dates of Interest**

2016

Sept.30 - Oct 1	MATR Annual Meeting Ameristar Casino Kansas City, MO
October 26-29	ARA 73rd Annual Convention & Expo, Baltimore, MD

Tickets are \$25, which includes entry to the event and appetizers. There will be a cash bar. Amanda Hanson, reporter and anchor of KFVS12 in Cape Girardeau, will emcee.

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In addition to the TORCH Awards, Jamie Hodge, a senior at Delta RV High School, will be recognized as the winner of a \$1,000 Student of Ethics award. The scholarship can be used toward college or trade school expenses.

Registration for the event is available online or by calling Joey Keys, Cape Girardeau BBB Regional Director, 573-803-3190 or jkeys@capegirardeaubbb.org.



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# That's the Way We Have Always Done it!

# By Theresa Colbert

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Most of us are taking a look at what we need to do to make our lives "easier" "better" or to have "more quality time." This is when it may be the time for you to look at some of your policies, procedures and programs. Which ones are making your lives easier or better? What are you doing at your yard just because "that's the way we have always done it!" I like to tell my customers "just because that's the way you have always done it, does not mean that you are doing it right!"

I have been in this industry a LONG TIME. You know when you have been in the automotive industry a LONG TIME when your husband is having his knee replaced and right before surgery the Dr. says "Hospital policy says I have to ask his spouse: which knee are we replacing?" and my reply was "passenger side!"

The reason I shared this story (besides the fact that it's funny!) is that it shows how we get complacent in everyday things. I know that each and every one of you reading this has either heard or said:

- We don't broker
- We don't do aftermarket
- We don't want cores back
- We don't deliver
- We don't need eCommerce, images, instant messaging or anything to do with a computer

# **Marty Satz**

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Well, I have to tell you this: WELCOME to the REAL WORLD!

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I am 50 years old and did not know how to use a lap top when I came to work at Car-Part.Com. I am going to tell you "I hate windows 8!" But, that does not mean I am going to stop learning new things. My motto "it's not a day worth living if you don't learn something new" should actually be the name of this article. I now use a laptop, a tablet with windows 8 and carry 2 smart phones. Why? Because I know that in this world of technology I am going to have to adapt or get left behind.

Don't broker or do aftermarket? We now live in a world of instant gratification. If a customer needs a part and I don't have it I am going to push an Fkey and see who does. I am going to buy it, mark it up and get it to that customer so that he keeps calling my yard.

Don't want cores back? Read my article in last month's Power Source – cores are now a way of life. Not a big messy pile out back.

Don't deliver? Every time someone tells me that I ask if they will bring me a \$1000 engine to a shop that is 20 miles away. I have received the same answer every time! "Sure I will!" Then you do deliver! You just need to set up parameters of delivery areas and dollar amounts.

Don't need a computer and all of that "new" stuff that goes along with it? Back to the instant gratification – another yard is not going to be kept on hold if he can click on your car-part bubble and give you a P.O. for a part. A body shop or repair shop is not going to go back inside and look up each and every part if he can log onto Car-Part PRO and order the parts while he is standing next to the car. No pictures? Well, if you like sending someone out back 20 times a day to look at a vehicle instead of clicking on the picture, I guess that's your decision.

Actually, all of this is your decision. You, as a yard owner or manager has to decide if you are going to use the tools available to you or if you are going to keep "doing things the way we have always done it." You don't have to make all the decisions at once. Pick one thing to change and try it. If that works, try another. If something does not work for your business, you still learned from the experience.

As always, if I can help you in any way with moving your business forward in these areas, drop me an email: TheresaC@Car-Part.Com

Thanks and have a great month!

Theresa Colbert is an on-the-ground representative for Car-Part.com. She goes into the dismantling yards and helps the customers decide which of the products in the Car-Part suite best fits their needs. With her background in aftermarket and from working "on the recyclers side of the counter" Theresa is a firm believer in our industry and the value that recycled parts have. With over 23 years of industry experience, she has seen the auto recycling world from almost every point of view. Theresa speaks at industry trade shows, give classes to recyclers and writes a monthly articles for trade publications.

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ASSOCIATION NEWS

# Kansas City Here We Come!!!





MATR is bringing its 42nd Annual Meeting and Trade Show to Kansas City-Ameristar Casino September 30-October 1, 2016

## Our tentative schedule will include:

- A reception with exhibitors on Friday
- Saturday morning breakfast with exhibitors
- Followed by the MATR Annual Membership Meeting
- Then off for tours of two (2) local yards, Rich Industries and All Star Auto







In lieu of a Saturday evening dinner and entertainment during the MATR Annual Meeting the Board has planned an evening at the Ballpark to network while watching the World Champion Kansas Royals take on the Cleveland Indians in the second last home game of regular season on Saturday, Oct. 1, 2016.

The Baseball Game will be a separate charge from the MATR Meeting Registration Fee. We anticipate the approximate cost of the all-inclusive (food, snacks, beverages, transportation and ball ticket) Baseball Suite- exclusive to MATR- to be approximately \$140 - \$160. Space will be limited.

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More information to come on both the Annual Meeting and the Royal Game event registration. We hope to see you at the MATR Annual meeting! June/July 2016

# ASSOCIATION NEWS

# **MATR Regular Members**

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## Membership Renewal Notices have been sent out. Please send in your renewal today!



# MISSOURI AUTO & TRUCK RECYCLER MEMBERSHIP APPLICATION

# Why Should You Join?

- The MATR retains the services of legislative counsel in Jefferson City to monitor proposed new laws, changes in laws and proposed rule changes.
- The MATR publishes a newsletter 6 times a year at no charge with the latest information on business tips on subjects ranging from insurance, to updates on new products and services and more.
- The MATR maintains a web site at www.matronline.com featuring information about the industry for consumers, a membership and associate member on-line roster with direct links to their web sites.
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